

How to check if a fuse has tripped if you've lost power to lights or sockets in your home

Your consumer unit can usually be found in the cupboard under the stairs, in the hallway, or sometimes in the study. It's good to familiarise yourself with where yours is located.

If you've lost power to your sockets or your lights, it could be that one of the circuit breaker fuses on your consumer unit has tripped. This may be caused by using a faulty appliance or even a light bulb blowing.

1. To check the problem, lift the cover of the unit and identify which of the switches has flipped downwards. This should indicate where the problem has come from.
2. To reset the fuse, simply flip it back up to reset it. Don't worry, it's safe to touch these switches.
3. If you've checked your fuse box and resetting the switches hasn't worked then it's best to call out a qualified electrician. You can find a list of emergency numbers in your welcome pack.

**If you still need assistance,
contact us:**

01803 618780

